

Safeguarding Against Phishing in the age of 4th Industrial Revolution (CyberPhish)



USER MANUAL

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CYBERPHISH LEARNING ENVIRONMENT

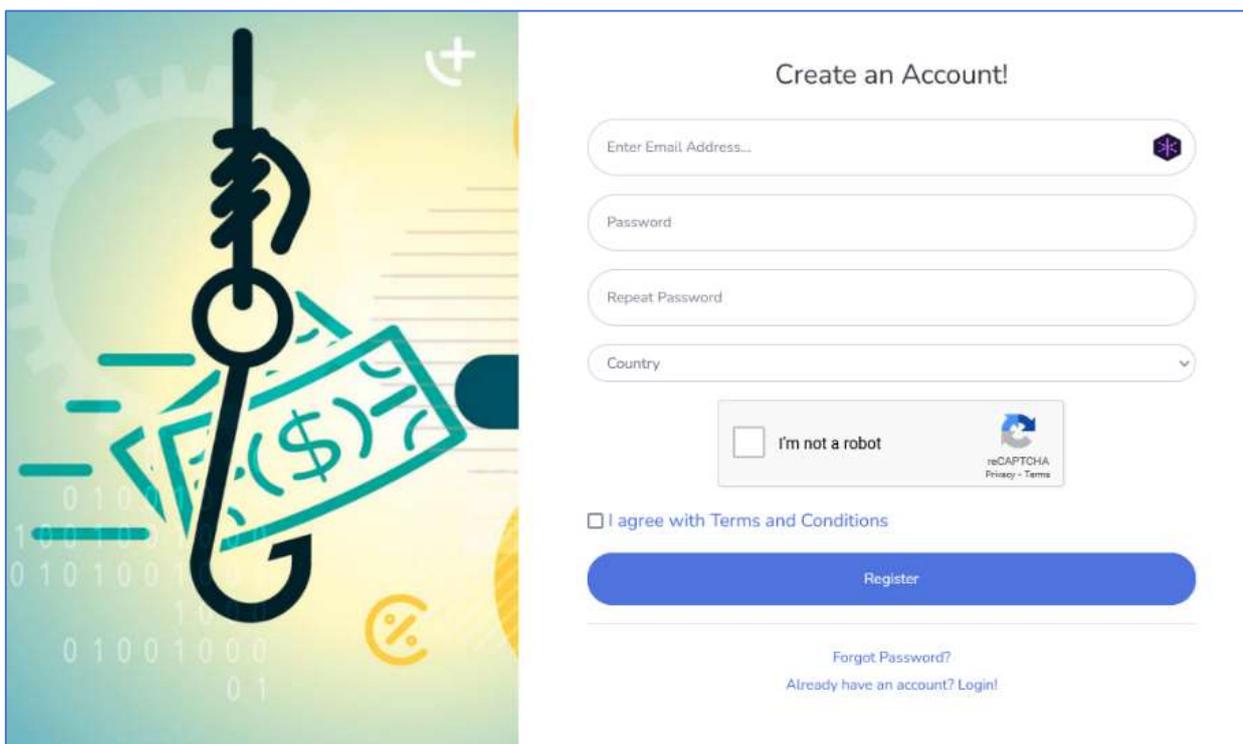
The learning materials hosted in the e-learning environment at <https://cyberphish.vuknf.lt> are available to all visitors and are free of charge. The study material is available in five languages: English, Estonian, Greek, Latvian and Lithuanian. Non-registered visitors can only view the learning material, but they cannot take self-tests, knowledge tests, earn and collect badges, run simulations, or receive certificates. To become a registered visitor to the website you need to register.

Registration to the e-learning environment

To become a registered user, create an account by clicking the "Sign up" button.



After clicking **Sign up** at the top of the page type your email, password, repeat your password and select your country. You must also confirm that you are not a robot and that you accept the terms and conditions and then click **Register**.



Create an Account!

Enter Email Address...

Password

Repeat Password

Country

I'm not a robot

I agree with Terms and Conditions

Register

[Forgot Password?](#)
[Already have an account? Login!](#)



A confirmation link will be sent to you by email once you have registered. Click on the link.

Note: If the student has not received the confirmation email from the system it is necessary to check the spam. It is possible that the confirmation email will end up in the spam/junk folder.

Create an Account!

User registered! Check your email for verification link.

✖

Click the confirmation link to log in to the system.

Welcome Back!

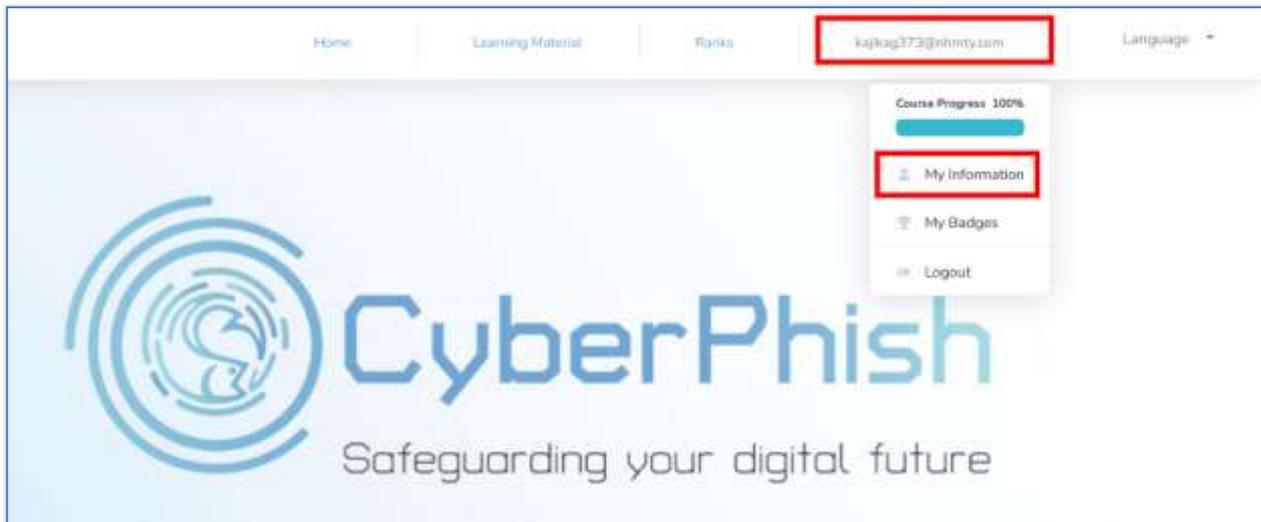
✖

Login

[Forgot Password?](#)
[Create an Account!](#)

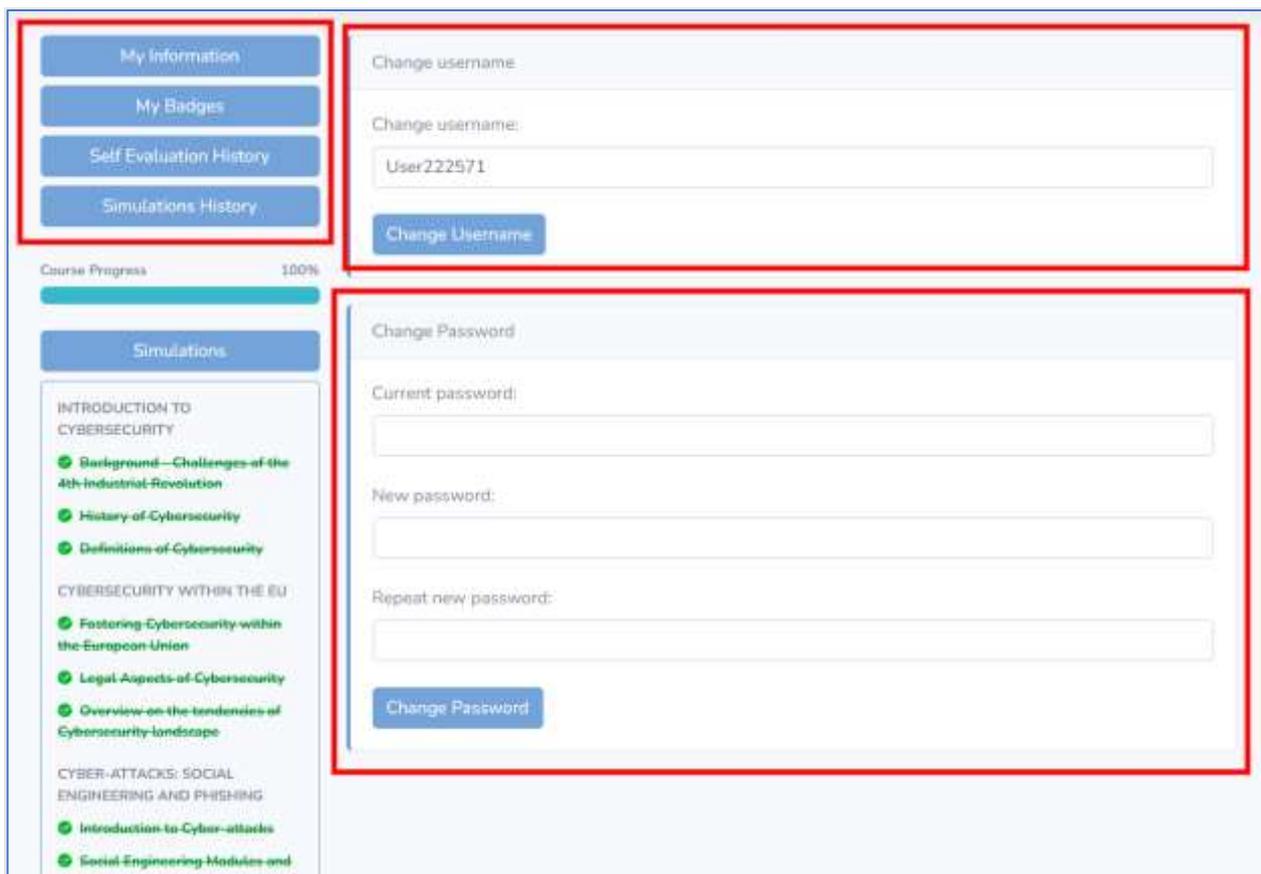
User account

Once you logged in, click on your email address at the top of the page and click **My Information** item.

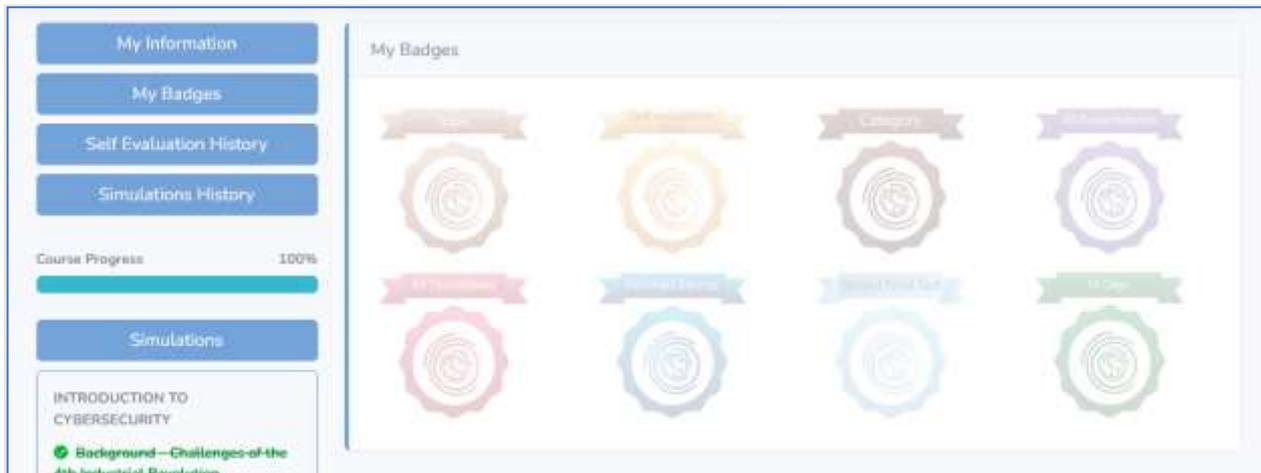


On the left side of **My Information** page, you will see the main user menu, which links to **My Information** page (your current page), **My Badges** page, **Self-Evaluation History** and **Simulations History** pages.

You can change your username and password on the **My Information** page.



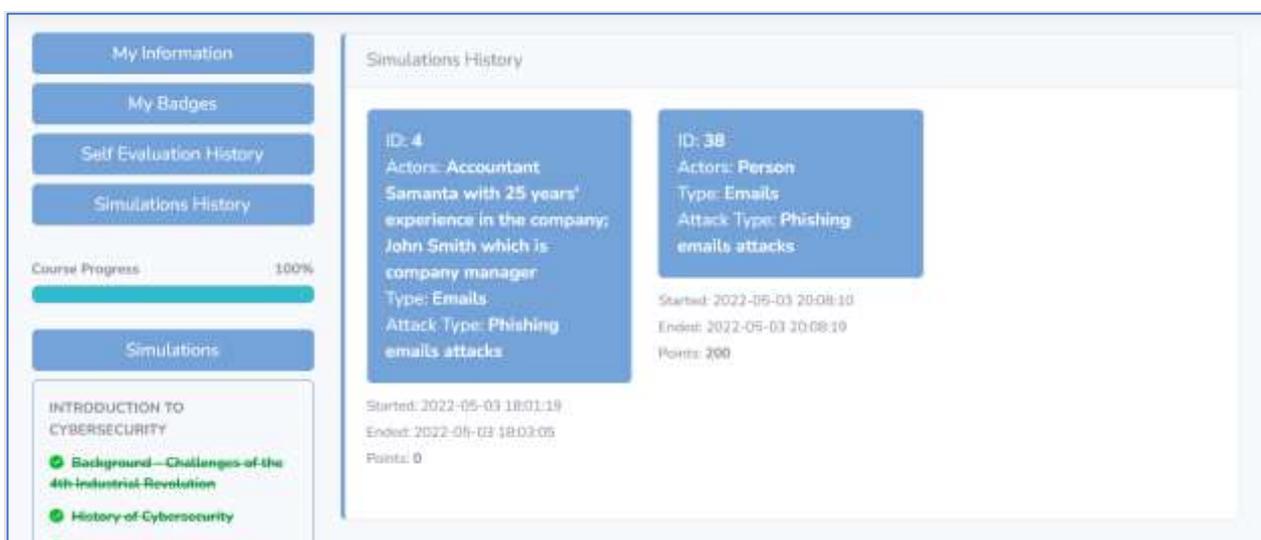
On **My Badges** page, you will see all the badges you have collected for the different tasks you have completed.



On the **Self Evaluation History** page, you will be able to see the history of all Self-Evaluation tests you started or completed. If Self-Evaluation test is incomplete, you can do it by clicking on the name of the test. If test is completed, you can click on it to see the results.



On the **Simulations History** page, you can view the history of simulations that you have been started or completed. If a simulation has not been completed, you can do it by clicking on the name of the simulation. If simulation is completed, you can see the results by clicking on it.

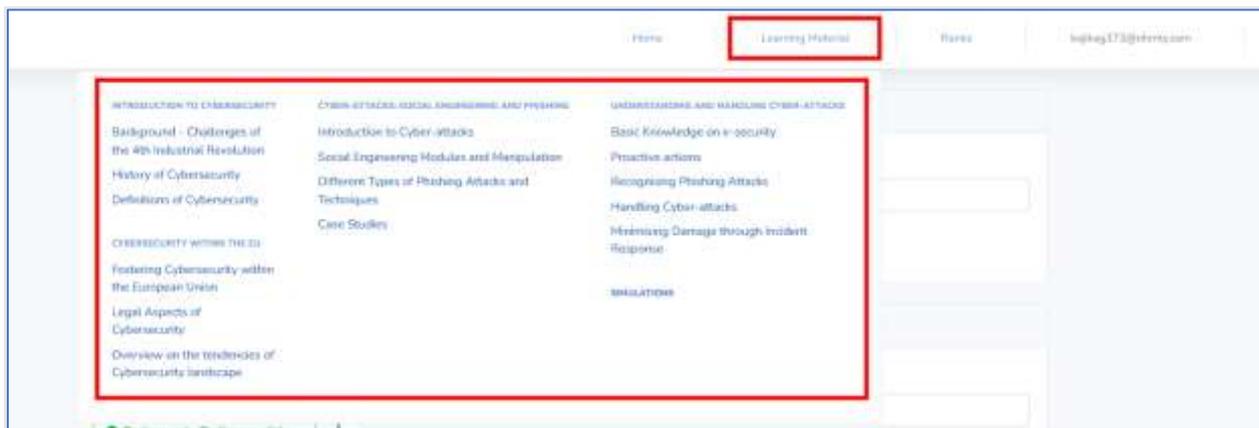




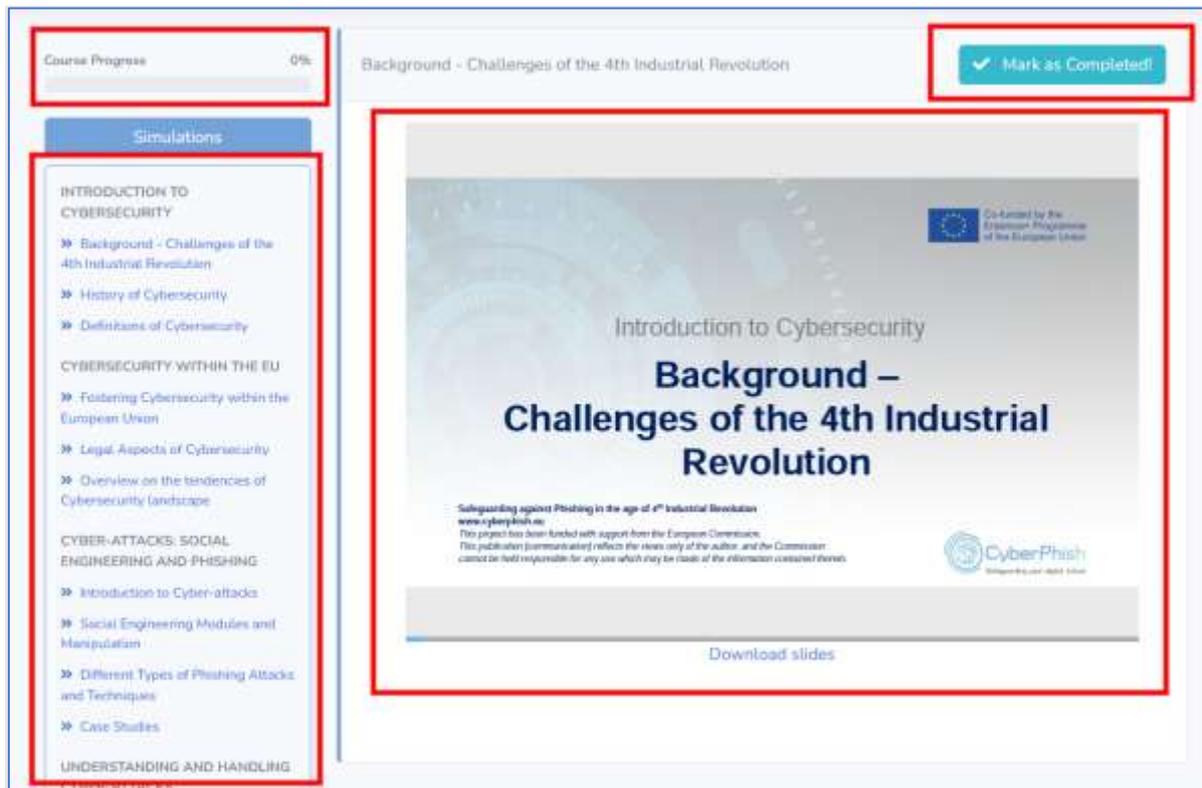
Learning material

You can access the learning materials at the top of the page by selecting the **Learning Material** menu item and selecting the topic you are interested in*.

**All leaning material can be accessed without registration, but some features may be limited. The trainee can read the training material without logging into the system, but they will not be able to confirm the viewing status of the training material, nor will they have access to the tests and simulations.*



If you select any topic, you will see the slides for that topic on the main part of the page and links to all topic on the left side of the page. If you are logged in, you can mark topics as completed by pressing button **Mark as Completed!** on the right side of the top of the page and see the progress of your course on the left side of the page.



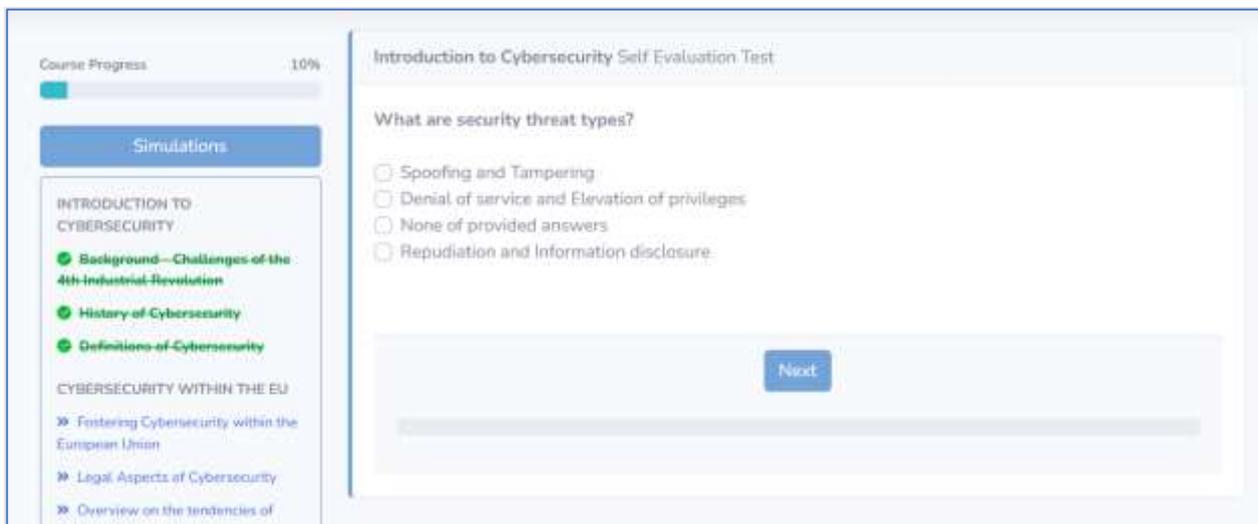


Self-Evaluation test

To access Self Evaluation questions, you need mark each topic in the category as completed. You then will see the **Self Evaluation Test** button at the top of the main page. You must be logged in to access the **Self Evaluation Test**.



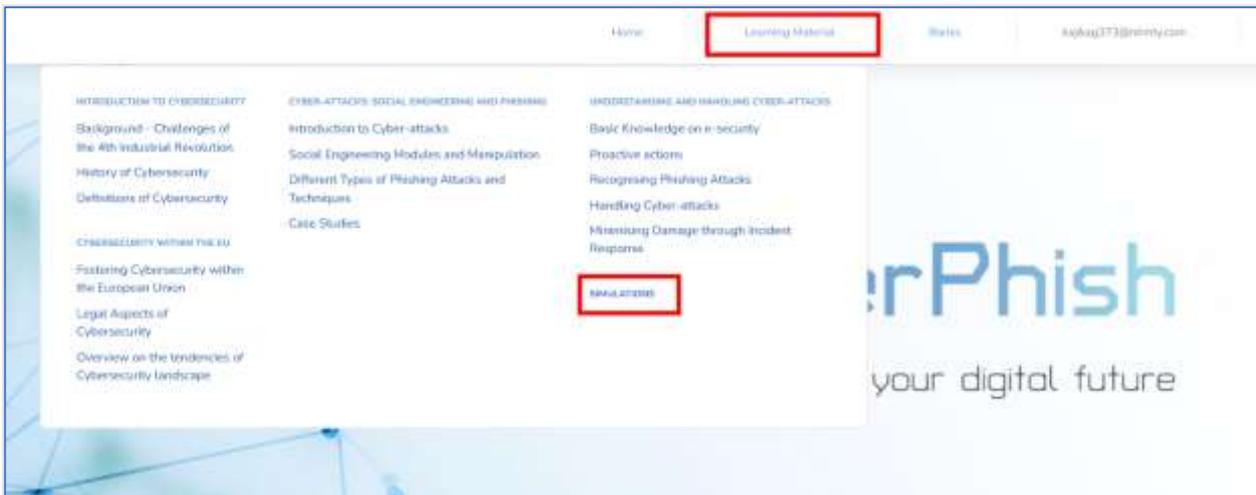
If you click on the **Self Evaluation Test** button, you will receive 5 questions for that category to assess your knowledge.



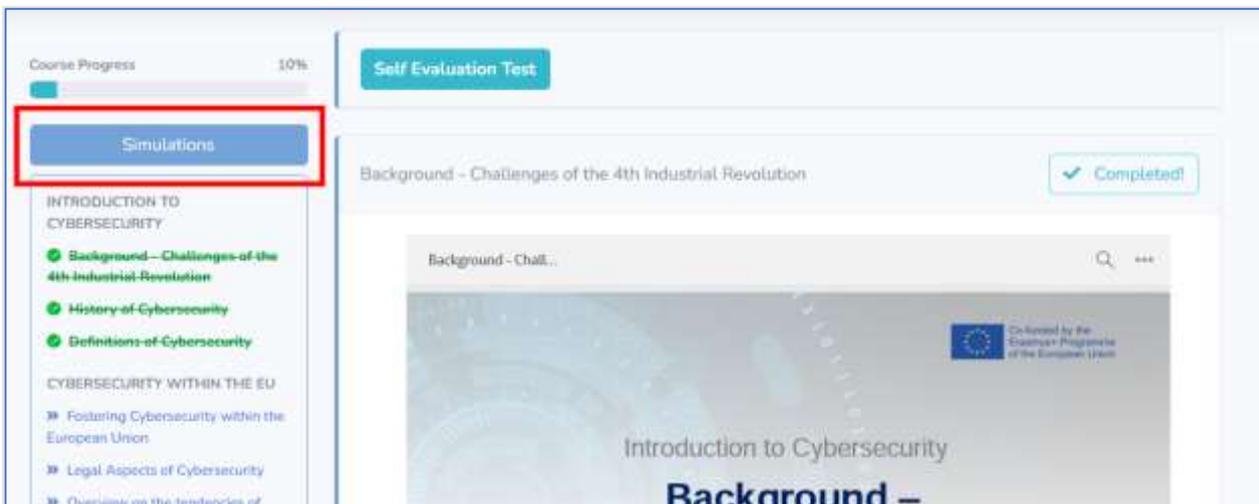
Simulations

Users can only access simulations by logging in.

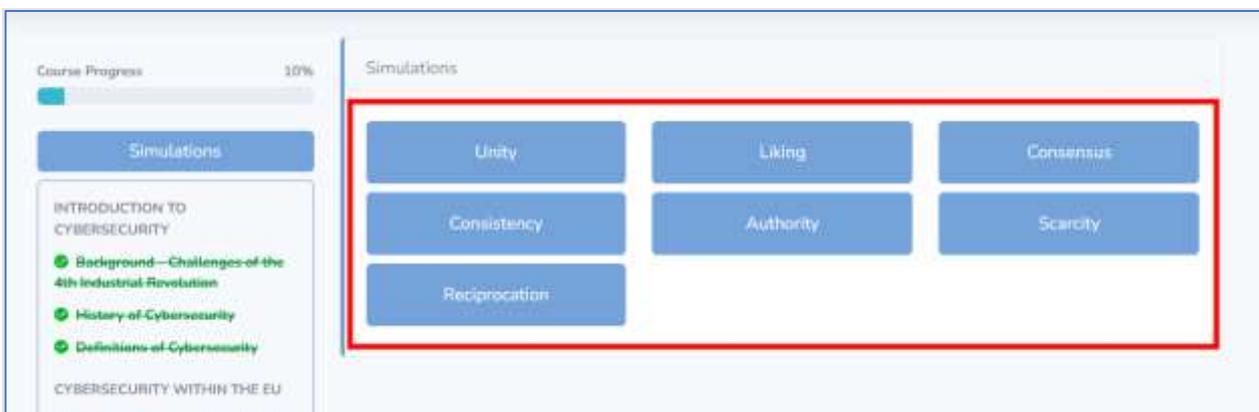
You can access simulations by clicking on the **Learning Material** and selecting **Simulations**.



You can access simulations from any selected **Learning Material** topic page, too.



When you click **Simulations**, you have to select a category of simulations. A single simulation can be listed in several categories.



Selecting the Simulations category will allow you to select simulations in that category. If you have ever completed a particular simulation, you will see a timestamp under that simulation.




The screenshot shows a course progress bar at 10% and a sidebar with simulation categories. The main area displays two simulation cards:

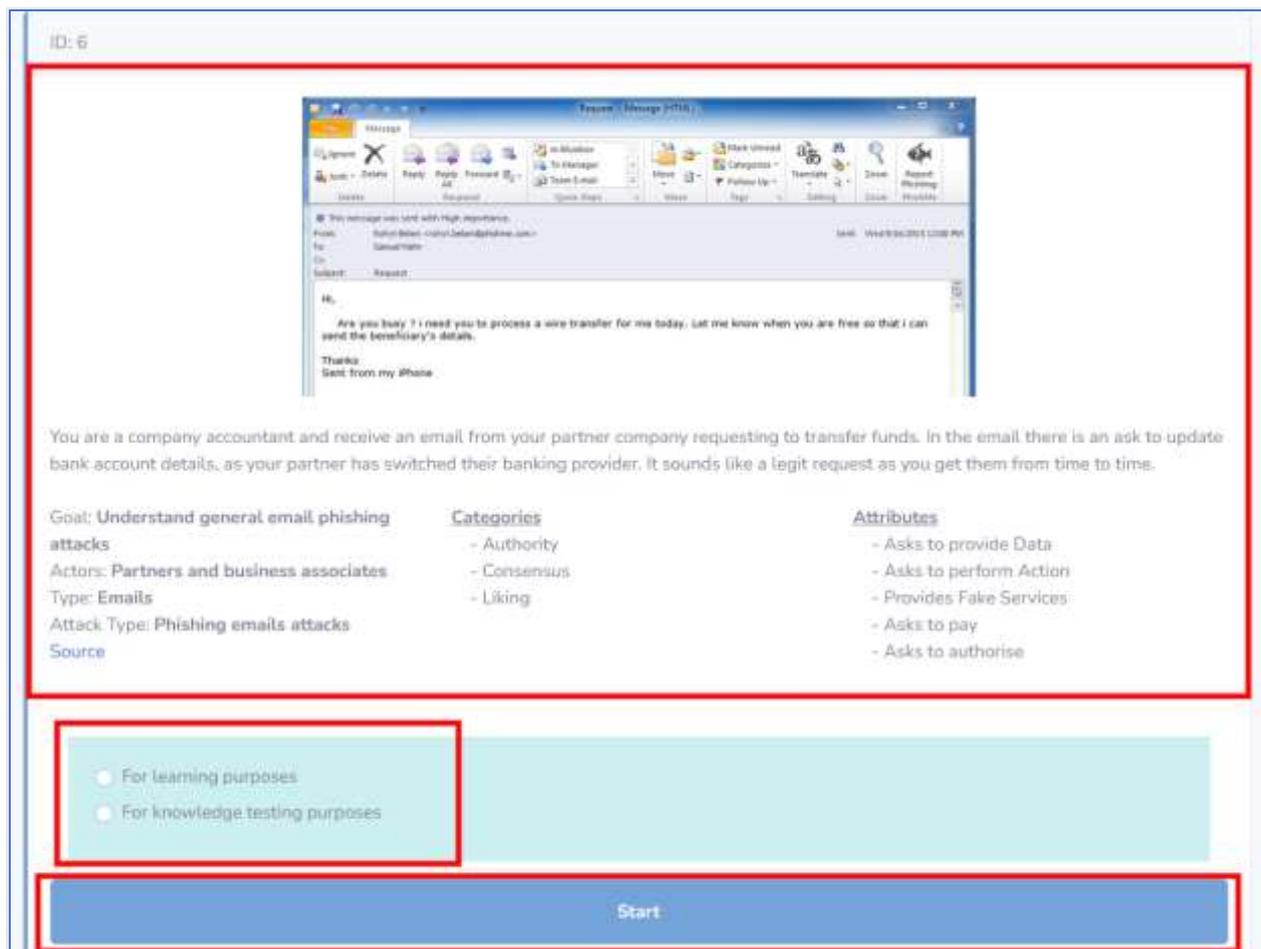
- ID: 6**: Actors: Partners and business associates; Type: Emails; Attack Type: Phishing emails attacks; Last ended: 2022-05-04 16:06:53
- ID: 11**: Actors: You are student at university; Type: Emails; Attack Type: Phishing emails attacks; Last ended: 2022-05-04 16:07:18

When you select any simulation, you see the description of the situation before you start solving it. Before you start, you have to choose whether you want to do it for **learning purposes** or **For knowledge testing purposes**.

If you choose **for learning purposes**, you will see the feedback after each answered question.

If you choose **for knowledge testing purposes**, you will see feedback only after you finish the simulation.

Click **Start**.



The screenshot shows the simulation ID: 6 interface. It includes a preview of an email from 'Sofia Sten' with the subject 'Request' and the body text: 'Hi, Are you busy? I need you to process a wire transfer for me today. Let me know when you are free so that I can send the beneficiary's details. Thanks! Sent from my iPhone.' Below the email, the scenario is described: 'You are a company accountant and receive an email from your partner company requesting to transfer funds. In the email there is an ask to update bank account details, as your partner has switched their banking provider. It sounds like a legit request as you get them from time to time.'

The interface also displays the following details:

- Goal:** Understand general email phishing attacks
- Actors:** Partners and business associates
- Type:** Emails
- Attack Type:** Phishing emails attacks
- Source:**
- Categories:** Authority, Consensus, Liking
- Attributes:** Asks to provide Data, Asks to perform Action, Provides Fake Services, Asks to pay, Asks to authorise

At the bottom, there are two radio button options: 'For learning purposes' and 'For knowledge testing purposes', and a large blue 'Start' button.



User ranks

This option ranks users according to their best performance on **Self-Evaluation Tests** and **Simulations**. You can access the user ranks by clicking **Ranks** at the top of the page and selecting either **Self-evaluation** or **Simulations**.

